



The COVID-19 public health emergency has affected us all. Although a lot of things in our lives have changed, our dedication to your health and safety has not changed. You will see several new procedures to help protect you when you come to your appointment:

- We will prescreen during our calls prior to your appointment, to obtain detailed information including updated address and phone information, email address and insurance information, rather than during the check in process.
- Everyone entering our clinics will be screened. We will use the updated CDC guidelines to screen all visitors, including patients, staff, students, who come to our clinics.
- Please call the desk when you arrive in the parking lot to do a telephonic check in:
  - **TEI - 215-276-6066**
  - **PEI - 215-780-3180**
- We aren't allowing escorts/visitors to accompany patients, unless medically necessary. Anyone who comes with a patient will be asked to wait outside or in their vehicle.
- We will take your temperature with a non-contact thermometer and ask you several questions about your current health.
- Everyone in the clinic will be required to wear a mask. If you do not have a mask, one will be provided.
- Before entering the clinic, you will need to use the hand sanitizer at the entrance.
- Safety barriers are in place at the reception areas, on the equipment, and in the therapy areas to provide another layer of protection.
- Our Housekeeping team will be making frequent rounds throughout the facilities, disinfecting all areas, including touch points, counters, furniture, and any area that needs an enhanced level of cleaning.
- To enforce social distancing requirements, most waiting room chairs have been removed and the floors have been marked with the appropriate distances to enforce social distancing requirements.
- Our students, staff, and providers will be wearing the appropriate PPE for your care while you are being seen.

We hope you understand that our new look and our new procedures are all for your benefit.

As always, we appreciate that you chose to receive your healthcare in the Salus University Health clinics. We hope to see you soon!